7E01 – Karla Reid Witt, Treasurer

7E02 – Krystal Bagley, Secretary

7E03 - Vacant

7E04 – Natasha Dupee, Chair

7E05 - Vacant

7E06 – Delia Houseal, Vice Chair

7E07 – Evette Lang



Government of the District of Columbia
ADVISORY NEIGHBORHOOD COMMISSION 7E
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## **ADVISORY NEIGHBORHOOD COMMISSION 7E**

## **PUBLIC MEETING MINUTES**

Tuesday, February 13, 2024--Virtual 7:00 pm

PLEASE NOTE: In compliance with Roberts Rules of Order Newly Revised, 11<sup>th</sup> Edition, Section 48, page 468, the minutes of Advisory Neighborhood Commission 7E are a record of the actions taken by the Commission, not a record of what people said during the meeting. Accordingly, comments made by commissioners or members of the public are not recorded in detail for the purposes of these minutes.

CALL TO ORDER: Meeting was called to order at 7:05 pm

**ROLL CALL:** 7E01 – Karla Reid-Witt; 7E02 – Krystal Bagley; 7E03 – VACANT; 7E04 – Natasha Dupee; 7E05

Vacant; 7E06 – Delia Houseal; 7E07 – Evette Lang

**5 Commissioners were present** – 7E01, 7E02, 7E04, 7E06, 7E07

**ADOPTION OF MEETING AGENDA:** Commissioner Dupee called for any corrections to February 2024 meeting agenda. Meeting agenda was approved. **5 Y – 0 N** 

**ADOPTION OF LAST MEETING'S MINUTES:** Commissioner Dupee called for the approval of the January 2024 meeting minutes. No corrections were presented. Meeting minutes were approved. **5 Y – 0 N** 

# GUEST SPEAKER(S)

#### Marcellus Walker Jr, 311

The 311 service started as the mayor's citywide call center. It now supports over 17 district government agencies with more than 130 different services. Service requests may be submitted to solve issues within the city. DFHV- complaints may be filed concerning Lyft services or requests for lost items to be returned. Ward 7 does participate in requests for services as seen by more than 52,750 requests.

Current seasonal collections: leaf collection, tree collection, graffiti removal.

The goal is to make the service request process easier. The 311 service is a conduit. There are now new service request types including the 211 Warmline, Dog Park Maintenance, DC Indoor and Outdoor Pool Maintenance, Dockless Vehicle Parking Complaint, Reporting Electronics in Trash, and

Curbside Compost Collection. There is a 10-digit 311 number for those who live on or close to the Maryland border and experience their calls being picked up by that municipality. DC residents can call 311 directly by using 202-737-4404. The service can be reached through the app, text feature, or through Twitter.

There is some new launching of the online portal system. The system will also be available in Spanish so all residents will have access to the services.

For noise complaints and non-emergency complaints should be directed to 311 rather than 911. Telephone Reporting Unit (TRU) division is able to provide police reports and process the non-emergency complaints as well.

Question posed about what the agency is doing to make sure that the requests are being addressed and closed out in a timely manner. Has a standard of excellency been set? The 311 service has started to make sure there are scheduling of monthly check-ins with each of the agencies for Service Level Agreement. The system provides a report for those agencies to see which services are being met and which are not.

Questioned posed concerning what the average response time is for twitter? Why does twitter expediate rather than the other forms of communication? It was clarified that there is a quick response to twitter (within minutes). The call response provides less than 30 seconds for a response. The response is slowed down if the resident isn't sure of which type of request to submit. The request being submitted by 311 doesn't expediate the issue, it does provide data points for 311 to give the agencies and hold them accountable.

## Reports

- Metropolitan Police Department (MPD) Lt. Brandon Jiminez provided recent statistics. There were no questions or concerns from the floor. MPD will be present for the Benco walkthrough. All of our property crime is down. The biggest issue is vehicular theft though it is down as well. The 5000 Block of Benning Road has the highest level of crime, and that is being addressed. There have not been any patterns, so the issues are being addressed with increased visibility. Please make a plan to prevent crimes of opportunity. Be vigilant. If you see something, say something.
- Lawrence Davin | Executive Office of the Mayor The mayor announced the first safe commercials corridor hub was stood up in Chinatown. Government services to be delivered more quickly for the residents. Hub to open on U Street and in Anacostia.

Community walks happening with 6D coming up. MPD and DPW, DHS and other agencies will walk as well. The most recent one was on Minnesota Ave to build relationship with the community members and address issues such as the wall at McDonald's (the wall is coming down). DPW tows cars, interacts with business to enforce laws.

Shared information about the hiring fair at the MLK library. Summer Jobs program open until March for DC teens. The Department of Recreation has opened up the application for grants. The Office of

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Gun Violence Prevention has also opened up their grant application. The Dream Pitch Program is also open though competitive. Black Family Expo at Kenilworth. DAC is partnering with Deanwood Rec for senior Valentine Party. Mr. Davin has also released his first newsletter for the community and information is available.

- **Brittany Hughes | Deputy Director** Councilmember Vince Gray's office Confirmation was given that the wall in front of the McDonald's on Minnesota Avenue will be taken down on Wednesday. The lottery for DPR has opened and will be open until February 26<sup>th</sup>. Kingsman island is closed until February 26<sup>th</sup> to remove debris. Heritage Island remains open. Councilman Gray will deliver his budget recommendation. He also encourages the constituents to participate in the election process.
- Mrs. Aleja Cooper | CORE DC, The Horizon No representative
- Marsha Young, DPW No representative present

#### COMMUNITY FORUM —

- Ms. A. Bryant Edenridge Pace. It is a new healthcare organization in ward 7 and 8 to make sure citizens age safely and comfortably in their own homes. Transportation provided to day center and to medical appointments. The day center is at the new Skyline Town Center. Anyone interested in seeing the facilities should reach out.
- Dr. Lane- Substance use prevention update: monthly Narcan training this month is virtually on zoom, and it is free. Will teach how to properly administer Narcan. There is a certificate provided for those completing the training. The program is funded through the Department of Behavioral Health.

# CHAIR, OFFICERS AND COMMITTEE REPORTS

- **CHAIR'S REPORT** (Commissioner Natasha Dupee) Commission requested public participation with DDOT who is conducting a study for the Southern Avenue Corridor.
- TREASURER'S REPORT (Commissioner Karla Reid-Witt) Ended 2023 with \$71,393.11. Expenditures in January were \$8890.18 for communication, phone, supplies, and rent of space. Balance as of January 31, 2024 is 62,502.93.
- PUBLIC SAFETY (No Chair) No report
- **ECONOMIC DEVELOPMENT** (Cmrs Delia Houseal/Krystal Bagley) Meetings 2nd Thursday of the month; looking to host a housing seminar and in need of participation from the community. We are carefully following the development of the Fletcher Johnson development project. Looking to provide an update on that project for the next meeting. There was a recent reading and vote on the DC Omnibus bill.
- **EDUCATION COMMITTEE** (*Cmrs Evette Lang*) Partnered with Elle J. Landy LLC to provide refreshments at Plummer's Valentine's event for students and families. The Summer Youth Program reminder. February 23<sup>rd</sup> is the deadline for the Dual Enrollment program. Meetings are 3<sup>rd</sup> Wednesday of the month at 5pm; at this meeting, there will be a presentation from the Dual

Enrollment Program representative at OSSE.

• **TRANSPORTATION COMMITTEE** – Meetings on 3<sup>rd</sup> Tuesday of the month; reiterating the information provided about the Southern Avenue safety study and the bus services provided.

OFFICIAL ACTIONS: DCRA, ABRA, DDOT – None

Zoning – None

CONSENT AGENDA: none

# **NEW BUSINESS**

#### COMMISSIONER UPDATES (upcoming events):

- **7E01** Commissioner Reid-Witt No updates. Contact information provided again.
- **7E02** Commissioner Bagley No updates. Contact information provided again.
- **7E03** Vacant
- **7E04** Commissioner Dupee Fletcher Johnson date to be announced for next meeting. Office of Unified Communications has opportunities to have increased call-takers. DPR has grants for youth programs. The applications are available on the DPR website. Cmsr Dupee will be at the upcoming walk-throughs with the community partners.
- **7E05** Vacant
- **7E06** Commissioner Delia Houseal There is still concern wit the lack of proper permitting with the construction on Call Place. If there is any construction happening in or around the community, be sure that you let the commissioners know if the proper paperwork is not being posted. Community clean-up day is forthcoming for the trash that is in the area (possibly the 2<sup>nd</sup> week in March). Issue with the alley on Ayers Place. Looking to conduct a walk-through with the correct entities.
- **7E07** Commissioner Evette Lang Planned monthly walk-throughs and clean-ups: dates given.

ADJOURN: Meeting adjourn at 8:13pm

**NEXT MEETING:** Tuesday, March 12, 2024 at 7pm (Canceled due to unforeseen circumstances that prevent quorum)

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Prepared by E. Lang and N. Dupee

Matasha mpel

Approved on: April 9, 2024

Attested by:



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